

Felicia Frabis, MPH, Erin Madden, PhD, MPH, Mark Greenwald, PhD, Jonathan Cohn, MD, Fares Qeadan, PhD

WAYNE STATE School of Medicine

INTRODUCTION

- Stigma towards people who use drugs (PWUD) is well documented and can arise from multiple mechanisms, including from health professionals¹⁻⁷
- "Provider-based stigma" from healthcare professionals can intersect with "structural stigma", or stigma from policies⁷
- Provider-based stigma can create barriers in to accessing health care services for PWUD including;
 - •Syringe distribution programs⁸
 - •Medication treatment9
 - •Non-specialized health services^{10, 11}
- HIV stigma can enhance barriers to healthcare for PWUD that need HIV prevention or care¹²
- Existing studies primarily focus on education interventions with medical students in various healthcare settings^{13,14}
 - •These educational interventions with opportunities for critical reflection and contact with PWUD may reduce attitudinal forms of provider-based stigma¹⁴
- Limited research on 1) policies that contribute to providerbased stigma and 2) effective stigma reduction interventions in primary care settings

Purpose:

The goal of this planning project us to use qualitative interviews with primary care personnel to identify organizational polices that may reduce structural drivers of stigma and enhance the effects of professional education on reducing stigma towards PWUD

METHODS

- Purposive sampling was used to select primary care personnel for semi-structured qualitative interviews
- Patient-facing personnel were interviewed from October 2022 - April 2023
 - Providers, reception, medical assistants, behavioral health staff, nurses, administration, and transportation drivers
- Recruited via email by 9 clinic administrators at Metro Detroit primary care sites who support the trial planning activities as paid site stakeholders
- Interviews lasted 36-69 minutes via Zoom and participants received \$100 gift cards
- Qualitative Description Approach guided the simultaneous data collection and analysis
- Thematic analysis was used to identify major themes and subthemes

Data is part of a larger project to plan and execute a trial study that will assess whether educational interventions, when combined with facility policy changes, may improve provider attitudes and behaviors towards PWUD, and whether these changes, result in improved patient outcomes, especially those related to **HIV** prevention and care

REFERENCES

- von Hippel C, Brener L, Horwitz R. Implicit and explicit internalized stigma: Relationship with risky behaviors, psychosocial functioning and healthcare access among people who inject drugs. Addict Behav. 2018;76:305-311. doi:10.1016/j.addbeh.2017.08.036
- McKnight C, Shumway M, Masson CL, et al. Perceived discrimination among racial and ethnic minority drug users and the association with healt care utilization. J Ethn Subst Abuse. 2017;16(4):404-419. doi:10.1080/15332640.2017.1292418
- Couto e Cruz C, Salom CL, Dietze P, Lenton S, Burns L, Alati R. Frequent experience of discrimination among people who inject drugs: Links with ealth and wellbeing. Drug Alcohol Depend. 2018;190:188-194. doi:10.1016/j.drugalcdep.2018.06.009

2013;9(4):322-326. doi:10.1080/15504263.2013.835165

- Lloyd C. The stigmatization of problem drug users: A narrative literature review. Drugs Educ Prev Policy. 2013;20(2):85-95. Yang LH, Wong LY, Grivel MM, Hasin DS. Stigma and substance use disorders: An international phenomenon. Curr Opin Psychiatry
- 2017;30(5):378-388. doi:10.1097/YCO.0000000000000351 Avery J, Dixon L, Adler D, et al. Psychiatrists' attitudes toward individuals with substance use disorders and serious mental illness. J Dual Diagn
- Pescosolido BA, Martin JK. The Stigma Complex. Annu Rev Sociol. 2015;41(1):87-116. doi:10.1146/annurev-soc-071312-145702 Davidson PJ, Lozada R, Rosen PC, Macias A, Gallardo M, Pollini RA. Negotiating access: Social barriers to purchasing syringes at pharmacies in Tijuana, Mexico. Int J Drug Policy. 2012;23(4):286-294. doi:10.1016/j.drugpo.2012.05.001
- Peterson JA, Schwartz RP, Mitchell SG, et al. Why don't out-of-treatment individuals enter methadone treatment programs? Int J Drug Policy 2010;21(1):36-42. doi:10.1016/j.drugpo.2008.07.004
- McNeil R, Small W, Wood E, Kerr T. Hospitals as a "risk environment": an ethno-epidemiological study of voluntary and involuntary discharge from hospital against medical advice among people who inject drugs. Soc Sci Med 1982. 2014;105:59-66. doi:10.1016/j.socscimed.2014.01.010
- Levi-Minzi MA, Surratt HL. HIV Stigma Among Substance Abusing People Living with HIV/AIDS: Implications for HIV Treatment. AIDS Patient Care STDs. 2014;28(8):442-451. doi:10.1089/apc.2014.0076 Livingston JD, Milne T, Fang ML, Amari E. The effectiveness of interventions for reducing stigma related to substance use disorders: A systematic
- review. Addiction. 2012;107(1):39-50. doi:10.1111/j.1360-0443.2011.03601.x Bielenberg, J., Swisher, G., Lembke, A., & Haug, N. A. (2021). A systematic review of stigma interventions for providers who treat patients with substance use disorders. Journal of Substance Abuse Treatment, 131, 108486, https://doi.org/10.1016/i.jsat.2021.108486

ACKNOWLEDGEMENTS

Funding for this project is provided by the National Institutes of Health – National Institute on Drug Abuse (NIH-NIDA) award #R34DA053758.

RESULTS

Characteristic	Count (n=19)	%
Sex/gender*		
Men	5	25%
Women	14	70%
Non-binary	1	5%
Race/ethnicity*		
African American or Black	10	52.6%
White, non-Hispanic	5	26.3%
Hispanic, non-White	2	10.5%
Asian	2	10.5%
Professional role		
Medical Assistant (MA)	5	26.3%
Reception	2	10.5%
Administration	1	5.3%
Behavioral Health provider	2	10.5%
Nurse	2	10.5%
Transportation	2	10.5%
Primary care provider (MD, NP, PA)	5	26.3%
Average years working in profession	8.9	
Highest level of education		
Some college	5	26.3%
Associate's	3	15.8%
Bachelor's	3	15.8%
Master's	5	26.3%
Doctorate	3	15.8%

Drivers of stigma towards PWUD and how it operates in primary care settings:

Patient-level factors

- Managing patient intoxication
- Healthcare "baggage"
- Attributing substance use to choices
- · Struggling with patient complexity

Internal clinic-level

- Instituting hoops
- Institutionalizing stigmatizing language
- · Providing care with low resources

External factors factors

 Social determinants of health

Professional-level

factors

Avoiding SUD care

Fearing adverse

health outcomes

Engaging patients

Physical boundaries

of professionalism

Knowledge

deficiencies

- Stigma from pharmacies
- · Bureaucratic issues from
- payers/insurance · Regulators (DEA, licensing boards)

Increasing clinical visit times

 "I don't know because when you increase time with a patient that also pushes other patients further out."

Professional training

 "It would be great if we had a training with regards like language and professionalism... because calling someone a drunk, or even calling someone an alcoholic, it's an old term."

Inclusion of peer recovery coaches

 "A peer recovery coach would be so helpful...because it provides another form of support and trust"

Changes to urine drug screening (UDS)

 "Eliminating altogether is tough...there's some situations where you can't always 100% go by what your patient is saying."

Allowing home buprenorphine induction

• "There would be an issue of trust from provider to patient of what they're doing with the Suboxone...whether it would be sold or things like that.'

Collaborating with OTPs and harm reduction programs

 "I think the intensity and the severity, might be a challenge for the providers... it would be probably outside of our scope of practice."

Public Health Implications

- These data provide indications of feasible and acceptable stigma interventions to test
- Most stigma research focuses only on educational interventions
- This project provides preliminary data on additional interventions will be tested to determine whether they enhance the impact of education on provider-based stigma and health outcomes towards PWUD